



Privacy Policy

This Privacy Policy sets out the policy of Hobbymedo with respect to the way we obtain, use and disclose information about you. We adopt and are bound by the National Privacy Principles contained in the Privacy Act 1988. We understand and appreciate that you are concerned about privacy, particularly in relation to the use and disclosure of personal information. We are committed to providing a high level of privacy in relation to all personal information that is collected by us.

Your Consent

You consent to your personal information being used in accordance with this privacy policy by visiting our website, by entering into a competition on our website, by purchasing our products and/or services and/or by providing us with your personal information on the website, via phone, via email or in person.

Collection of Information

Hobbymedo collects two types of information. The first type is anonymous information. For example, we may collect information to tell us that one hundred people visited the calendar of events today, but we do not know their personal information – they are 'anonymous' to us. The second type of information that Hobbymedo collects is personal information. Hobbymedo will collect personal information that lets us identify and know the specifics of who you are when you provide it to us. This information allows us to provide a variety of personalised and enhanced services that are not available to anonymous users. This information is also used for internal safety and security purposes.

How much of your personal information that you choose to disclose to Hobbymedo is up to you depending on the services you wish to use. The only way we obtain your information is if you provide it to us.

Use of anonymous information

Hobbymedo automatically gathers anonymous information to monitor the use of our website such as the numbers and frequency of visitors. Information may be logged for statistical purposes such as internet protocol address, date and time of visit, pages accessed, documents downloaded, etc. Tracking technologies may be used on our website to recognize your browser each time you visit our site and to track the pages you visit. These tracking technologies do not personally identify you.

How we use your Personal Information

Hobbymedo will use the personal information you have chosen to provide us with for the purpose for which you provided it. This includes the use of information for completing transactions or communicating back to you. Credit card numbers are used only for payment processing and are not used for any other purpose. Hobbymedo will not use your personal information for any other purpose without your consent.

Any information we collect from you will be treated with strict confidentiality. The National Privacy Principles, the Privacy Act and general law place strict requirements on us to treat certain information collected as confidential.

Who we share your Personal Information with

We will NOT sell or rent your name or personal information to anyone else. We DO NOT sell, rent or provide outside access to our mailing list at all.

There may be occasions where it will be necessary for Hobbymedo to disclose your personal information to third parties such as providing relevant medical details to first aid officer, etc. The disclosure will only be made where it is deemed necessary, with your authorisation or where required to do so by law.

Collection of your Personal Information

Hobbymedo only saves such personal information that is necessary for you to access and use our services. This personal information includes, but is not limited to, first and last name, residential address, email address, phone number, emergency contact, relevant medical conditions, interests, other payment processing information and document creation data. Upon request, we will delete your personal information.

Security

Hobbymedo operates secure data networks that are designed to protect your privacy and security. We accept no responsibility for personal information provided via unsecured websites. We will not be held liable for loss or damage arising from unauthorised access to your personal information or a breach of this policy whether or not such access or breach was caused by our negligence or willful act or omission or that of our employees or agents.

We make all reasonable efforts to ensure that information is stored securely both in electronic and physical form. If you would like to know what information we hold about you please contact us. If you discover that there is an error or information is missing, please notify us so we can amend the information as soon as possible.

We endeavor to ensure all information we collect, use or disclose about you is accurate, complete and up-to-date. If you would like to discuss this, or if you believe Hobbymedo has breached your privacy rights in any way please contact us using the contact details below.

Complaints

If you have any complaints relating to our privacy policy or have any privacy issues, please contact us using the contact details below.

Changes to Our Privacy Policy

Hobbymedo may amend or update this privacy policy. When this occurs, we will post the new version of the Privacy Policy on our website and in store. We encourage you to periodically review this policy so that you remain informed.

Hobbymedo

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